

**NOTICE TO CONSUMERS
of the Town of Cleveland Waterworks**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

We have been advised by State health officials of a failure to perform required monitoring in accordance with the Commonwealth of Virginia/State Board of Health *Waterworks Regulations*.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. As noted in the table below, we did not monitor as required; and therefore, we cannot be sure of the quality of our drinking water during that time. Routine sampling and examination are required to determine the quality of water provided to our customers.

Parameter	Monitoring Period	No. of Samples Required	No. of Samples Analyzed
Bacteriological and Chlorine Residual	December 2018	One each	None
Bacteriological and Chlorine Residual	May 2018	One each	None
Combined Nitrate/Nitrite	January 1, 2018, through December 31, 2018	One from the Kiser Well	None
Combined Nitrate/Nitrite	January 1, 2019, through December 31, 2019	One from the Tank Hollow Falls Well	None
Volatile Organic Chemicals	January 1, 2019, through December 31, 2019	One from the Tank Hollow Falls Well	None
Inorganic and Metals	January 1, 2017, through December 31, 2019	One from the Tank Hollow Falls Well	None

State health officials believe that there is little need for concern about the safety of your water because past records show that our waterworks has had no documented problems with bacteriological, nitrate/nitrite or chemical contamination. We have since been routinely collecting bacteriological samples and testing for chlorine residual concentrations. All results have been satisfactory. Additionally, during 2019 we collected a sample from the Kiser Well and had it analyzed for combined nitrate/nitrite. The results were satisfactory.

There is nothing you need to do at this time.

The well pump is currently out of service at the Tank Hollow Falls Well. We plan to collect the nitrate/nitrite, volatile organic chemicals, inorganic and metals samples for analysis before we place the well back into service.

We will continue to collect the proper number of required samples in accordance with the Virginia *Waterworks Regulations* requirements.

For more information, please contact:
David Wallace or Town of Cleveland
6654 Cleveland Road, Cleveland, VA 24225
(276) 889-4365

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. Please note that Tank Hollow Well is not currently in operation.

